

Benjamin Boswick
ben.boswick@gmail.com

The possibility of supplementing knowledge gained through education with knowledge gained in a professional setting with practical applications is invaluable. Being part of a workforce that is related to Environmental Design would aid in the development of appreciation, depth, and understanding of the processes of working through and producing results both in school or for a working position.

After gaining nearly five years of building materials and supplies knowledge through customer service, training, and actual practical experience, I believe a next beneficial step would be applying the combination of this information with what has been learned in the Environmental Design program. With this understanding of building materials for various applications, ranging from interior environments to exterior environments, an extreme awareness of what is available in the industry has been developed in me, and due to the duration of my work, I have witnessed the recent evolution of several products and their specific or varied applications.

While working in customer service, I have been presented with a wide array of situations as we often assist the public face-to-face. This experience has helped my confidence in communicating with people professionally, accurately, concisely, and effectively and handling challenging situations. There have also been many opportunities to work individually or in group environments, both in professional and school settings, which has aided in my ability to work in team environments and effectively communicate my thoughts or suggest instructions to others and work together successfully with confidence.

I appreciate and value all constructive criticisms and suggestions and believe that it is essential to look for learning experiences in any feedback that may be presented as all learning experiences help to build a better, professional, team-skilled, and well-rounded designer.